

COVID-19 Housekeeping Tips, Plus Information & Product Resources

Create Confidence in Your Guests with These Current Coronavirus Guidelines



Properly Train Your Self and Your Staff

- Train your housekeeping staff to use the disinfectants correctly, including wearing gloves and leaving the product on the surface for several minutes according to the manufacturer's instructions for proper use.

Use Effective Cleaning Products

- Use cleaning products pre-approved by the U.S. Environmental Protection Agency (EPA) for use against emerging viral pathogens. Here is the current list of disinfectants with EPA pre-approval: <https://www.americanchemistry.com/Novel-Coronavirus-Fighting-Products-List.pdf>



Constantly Clean Common and Shared Areas

- Frequently clean all common spaces, including the front desk and any high-touch areas such as buttons, knobs, and tables. Approaching these areas with a “cleaning theatre” mentality can help instill trust in your guests. Pens at the front desk and room keys should also be cleaned with disinfectant after each guest.
- If possible, provide disposable disinfectant wipes to front-of-house staff to disinfect surfaces between guests.
- Add disinfectant when washing laundry to sanitize linens that may have become contaminated with the virus.
- Bed scarfs and bedspreads need to be washed after each guest and any décor items not easily washed or sanitized should be removed from the guest room.





Keep Everyone Up-to-Date!

- Post signage to remind staff to wash hands with soap and warm water frequently, for at least 20 seconds each time. If possible, provide alcohol-based hand sanitizer that contains at least 60% alcohol in all guest contact areas and to all staff. In addition, staff should be advised not to touch their faces and to practice "social distancing" by standing at least six feet away from guests and other workers.

- You should maintain records that will help you trace who has been in contact with any infected individuals that have been to your property. This includes maintaining guest registration records and records of staff work assignments. These records should be kept for a minimum of 90 days. This will be especially important if someone that has been to your property has been confirmed to have the virus.



- Consult with the local and county health departments to determine appropriate actions if a guest or worker presents symptoms of COVID-19 disease, as well as how to respond if asked to quarantine guests. Public health officials at the state, federal, and local level have the legal authority to implement control measures to prevent the spread of communicable disease, such as isolation and quarantine, travel restrictions, and medical treatment. A public health emergency can be declared by state (e.g., the governor or state public health officer) or federal (Secretary of Health and Human Services) authorities, which would allow for actions like property confiscation for use in response or emergency approvals for unapproved drugs. This includes restricting movement within a hotel and placing a quarantine on a hotel property.

<https://www.cdc.gov/coronavirus/2019-ncov/php/risk-assessment.html>



- Stay informed with updated and credible information on the COVID-19 virus and follow the information listed by the CDC. This site also includes where the virus has spread in the USA and globally. <https://www.cdc.gov/coronavirus/2019-ncov/index.html>

COVID-19 Related Products and Sources

- Tersano (<https://www.tersano.com>)

This is a product I first learned about from Dina Dwyer, owner of The Francis House, in Calistoga, CA. It is a chemical-free cleaner and sanitizer that has been fully tested against COVID-19. Check out their April 20, 2020 Announcement: <https://www.tersano.com/pdf/TersanoBulletin-Coronavirus-2020.04.20.pdf>

In March, Dina posted this message "We didn't expect the value of our @tersano_cleaning system when we bought their machine in 2018. Two weeks ago, their Company president announced that Wuhan hospitals have ordered their machines to sanitize their hospitals. We were sold when we learned Stanford hospitals use them but now they have the potential to kill some viruses closely related to Covid-19."

Buddy Reed, owner of Great Oak Manor, just ordered the IClean mini and is ordering the dispenser too for his property.

- Pineapple Hospitality (<https://www.pineapplehospitality.net/index.php/covid-19.html>)
A comprehensive source for KN95 Face Masks, Infrared Thermometers, individual and bulk hand sanitizers, gloves, hands-free sanitizer dispensers and more.
- T2 Site Amenities (<https://www.t2-sa.com/category/commercial-wipe-dispensers>)
A source for commercial sanitizing wipe dispensers in various styles, materials and types.

COVID-19 Governmental Information

- Environmental Protection Agency (EPA)
The EPA offers a list of disinfectants that meet the criteria for use against SARS-CoV-2, the virus that causes COVID-19. <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>
- The Center for Disease Control and Prevention (CDC)
The CDC offers these guidelines for cleaning and disinfection.
<https://www.cdc.gov/coronavirus/2019-ncov/prevent-getting-sick/cleaning-disinfection.html>
- Occupational Safety and Health Administration (OSHA)
OSHA offers these guidelines for your staff.
<https://www.osha.gov/SLTC/covid-19/controlprevention.html#health>

Keyless Entry Locking Systems

- **Acculock** (<https://acculock.com>)
Keyless locking systems, security systems for lodging properties
Dan Brown | 1-866-222-8562 | dan@acculock.com
- **Schlage** (<https://www.schlage.com/en/home/products.html>)
Will hold up to 17 unique codes before you have to delete old codes. Battery backup and last 1.5 -2 years. Interior keypads and exterior with a deadbolt with master key.
- **Yale** (<https://www.yalehome.com/en/products/find-a-compatible-lock>)
Yale locks are zwave compatible so they can have codes programmed remotely. View the video to get a better understanding of the code setting process and how it can automatically expire at a time you choose (after check-out, for instance). They do offer a broad range of standard door hardware and finishes.

Guestroom Amenities Offered in Large Bottles and Dispensers

- **Gilchrist & Soames** (<https://www.gilchristsoames.com>)
Liquids, soaps, bath salts, accessories, display holders, retail packaging
Amber Mosher | 1-317-410-8687
- **Greenwich Bay Trading Company** (<http://www.gbsoaps.com>)
Liquids, soaps, bath salts, accessories, retail packaging
Denise Huntwork | 1-800-323-1209 | customerservice@gbsoaps.com
- **InnStyle** (<https://www.innstyle.com>)
Liquids, soaps, bath salts, accessories, bulk dispensers, retail packaging
Lorinda Taylor | 1-800-877-4667 | lorinda@innstyle.com
- **Pineapple Hospitality** (<https://www.pineapplehospitality.net>)
Liquids, soaps, bath salts, accessories, bulk dispensers, retail packaging
Ray Burger | 1-636-922-2285 | ray@pineapplehospitality.net
- **Sítrónu** (<https://www.sitronu.com>)
Natural, hand-blended, small batch bath products, bottle sizes, refillable dispensers.
Amanda Stultz | 1-202-320-1357 | sitronubathproducts.@gmail.com
- **William Roam** (<https://williamroam.com>)
Liquids, soaps, bath salts, accessories, retail packaging
Michele Villegas | o. 1-317-356-2883 | m. 1-317-960-4262 | mvillegas@williamroam.com